



Community Work Services

On the way to work

a member of THE FEDCAP GROUP

Founded in 1877, CWS helps people who face barriers to work obtain employment and achieve self-sufficiency through innovative job training, placement and support services.

Learn more about our partnerships, new staff, and inspiring and successful participants

Partner Feature



Finesse Hospitality

CWS has maintained numerous longstanding partnerships with local employers, including **Finesse Hospitality**. Established in 2017 by **Jason Pound**, Finesse has become the leading hospitality source in the Greater Boston area through its high-quality services to the city's finest hotels, venues, and attractions. Mr. Pound and the entire Finesse organization have been avid supporters of CWS since their founding in 2017, helping to manage our building's event space and teach job training courses. The hospitality company has significantly contributed to CWS' capacity to grow our main Institutes and hospitality sector, allowing us to cultivate necessary interpersonal and technical skills in each of our participants.

Starting this July, we have teamed up with Finesse to launch a concessions service on the **Boston Harbor City Cruises** to Spectacle and Georges Island, which see over 40,000 visitors in a typical summer. Our Culinary Institute will be preparing fresh wraps daily made with quality products from premium providers. Together with Mr. Pound and his team at Finesse, CWS will be expanding to yet another region of the Boston community while also providing our hardworking participants with a meaningful work experience. We are so grateful to Finesse Hospitality and their continued support, and we are excited to introduce this newest project to the city of Boston.

[Check out Finesse's website](#)

Meet CWS' Expanded Team

Nicole Stewart: Employment Specialist

Nicole has more than 25 years of combined experience in school administration and executive leadership in non-profits. Before joining the Community Work Services team, Nicole served as the Chief Executive Officer for Homes for Families and has spent her career making a positive impact in the lives of "at-risk" youth and vulnerable populations. She is a relentless advocate for systemic change for social and racial justice and economic and educational opportunities to effectuate real change. She founded the non-profit Possibilities Here, Inc. (PHI) to break the cycles of poverty and abuse experienced by girls and young women in and from the foster care system through education and leadership development. The mission of Community Work Services inspires her, and she enthusiastically anticipates working collaboratively with the team to improve the lives of some of our most vulnerable populations.



Joseph Rios: Program Instructor

Joseph Rios, EdD is the Job Readiness Trainer, working with the Workforce Development team. He has worked with college students for over 20 years in various administrative and teaching capacities. He is the former executive director of Tau Delta Phi Fraternity and has worked at colleges and universities across the US, including Mount Ida College, the University of Southern California, New Jersey Institute of Technology and the University of Nevada, Las Vegas. He has a history of working with and providing mentoring for first-generation college students and helping students facing barriers to education achieve their personal and professional goals (food scarcity, homeless, students leaving state care, developmentally disabled, physically disabled). He worked for 15 years in diversity education and social justice training in higher education and has worked to create inclusive communities that welcome marginalized students.



Craig Jones: Case Manager

Craig Jones is joining the CWS team as a Case Manager. He has extensive experience implementing peer mentoring programs in high schools, facilitating faith based 12-Step programs, and counseling clients for clear career and home objectives. He has served as a Case Worker in various organizations, and he has also collaborated with social service management for court cases. Craig has been a consistent Community Program Volunteer/Team Developer and recruiter for several non-profit groups, and he will continue to strengthen relationships and assist clients at CWS.



Participant Success Story

Jose Gonzalez

Jose Gonzalez came to Community Work Services in the Spring of 2021 in hopes of overcoming various barriers to employment and seeking out training in our Commercial Cleaning Program. During his interview with his Case Manager, he



described feeling immediately “part of the family,” and this comfort was heightened upon beginning his training with Program Staff, Paul, Tim, and Robert. Jose attests that his successful training at CWS taught him responsibility and integrity and fostered significant character growth and professionalism. Since graduating the Commercial Cleaning Program and Job Readiness Training, Jose has secured a job at The Cheesecake Factory, where he has been “staying busy” learning how to apply the skills he has developed to the workforce. In reflecting on why he came to CWS and how his life has changed since, Jose affirms that CWS opened opportunities to learn the principles of hard work and discipline, and now he has the ability to practice and strengthen these skills on his own. Jose believes that through exercising responsibility, anyone can progress and change their life, and this lesson has become a reality through his commitment to CWS.

Outreach and Recruiting

CWS is continually reviewing and expanding our outreach efforts to maximize the number of partners and participants with which we engage to accomplish our mission. As a CWS team, we are committed to increasing our participant recruitment and transforming our outreach strategies to better serve the Greater Boston community. We are actively recruiting new participants, employer partners, and community collaborators. Please contact us at info@cwsne.org or (617) 720-2233 for more information.

[Visit our Website](#)



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