



**Community  
Work Services**

On the way to work

a member of THE FEDCAP GROUP

Founded in 1877, CWS helps people who face barriers to work obtain employment and achieve self-sufficiency through innovative job training, placement and support services.

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**Learn more about our recent contracts and renewed partnerships, successful participants, and whom we serve by the numbers.**

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## **New Partnership with Horizons for Homeless Children**

CWS is proud to begin a new partnership with the Horizons for Homeless Children in Roxbury starting in September. Horizons is the Commonwealth's leading organization devoted exclusively to serving homeless children. As part of their efforts to support the children's needs, CWS will start supplying breakfast and lunch for the children, ages newborn to 5 years, for the next three years. This is one part of what we hope will be a larger partnership also serving the employment needs of the parents.

Horizons for Homeless Children join our efforts with Tartt's Daycare to help kids in Boston and at the same time provide culinary training and jobs to homeless youth. We are excited about our new partnership!

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## **Tech Goes Home Training Re-Starting in October**

CWS has re-started its partnership with Tech Goes Home, a nonprofit dedicated to "addressing the digital inequities that pose a significant barrier to opportunity and

success for thousands of students, workers, and families across Greater Boston." Starting in October, CWS will offer the TGH Community program, which provides participants who complete the 15 hours of training with a Chromebook and a year of free internet.

Starting September 20, current and past CWS participants can sign up for classes to learn about Google-based products and how to complete the 15 hours of training to qualify for the Chromebook.

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## Participant Success Story



*Commercial Production Program Manager Brian O'Conner (left) and Michael Paul Diggins (right) in the CWS Fulfillment Center.*

### Michael Paul Diggins

Michael Paul Diggins joined CWS Commercial Production training in January 2021. Out of work for almost seven years he struggled with finding work that matched his skills and interests. After successfully completing training, he was hired by CWS to work at the IRS building in the mailroom where he sorts and manages package and mail delivery. He is also training for a mailroom position at the Army Training Center in Natick, offered through SourceAmerica.

Brian O'Conner, the program manager for Commercial Production, says, "I am very proud of Michael accomplishment, he was able to overcome many barriers and has been a great addition to CWS SourceAmerica team.

Michael enjoys working in both offices, saying "The jobs are different. I like working at CWS and the IRS because the jobs are interesting and good. I like it!"

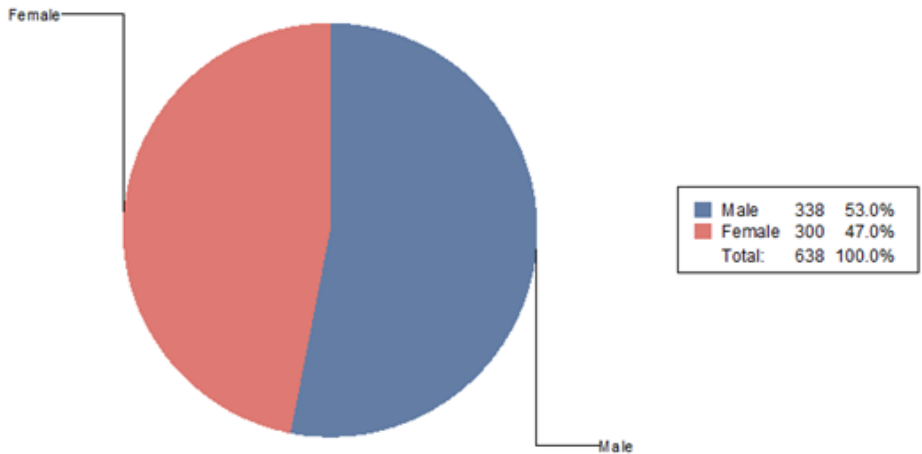
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## CWS By The Numbers

### Gender

Defined Text Values

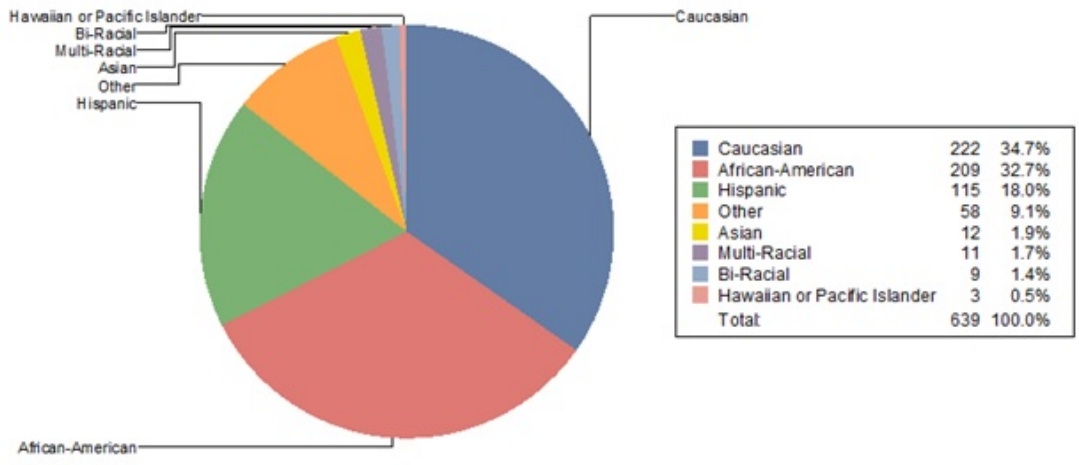
Number of Participants represented: 638  
 Percent of Participants represented: 99.8%



### Race

Defined Text Values

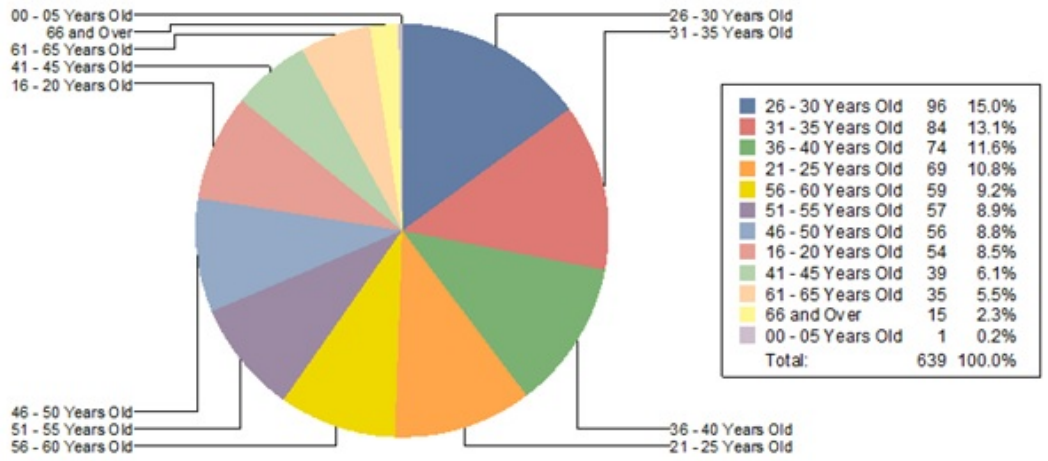
Number of Participants represented: 639  
 Percent of Participants represented: 100.0%



### Age

Defined Text Values

Number of Participants represented: 639  
 Percent of Participants represented: 100.0%



CWS serves many participants from a variety of backgrounds, based on age, gender, and ethnic or racial backgrounds. We thought it important to share some of this information, by the numbers, about our participants from the annual Outcomes and Satisfaction report for 2021.

These numbers will help us, in the near future, reach populations that may be underrepresented in the services we provide. For instance, according to the US Census Bureau, people who identify as Asian represent 9% of the population in Boston but only represent around 2% of the population we serve. We are committed to reaching as many people who face barriers to employment and using our data to help us reach even more people!

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Visit our Website



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