



**Community
Work Services**

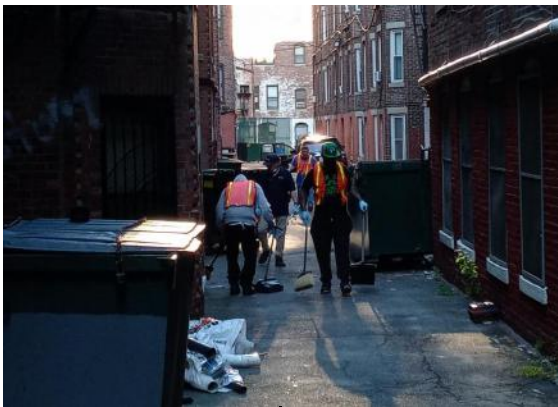
On the way to work

a member of THE FEDCAP GROUP

Founded in 1877, CWS helps people who face barriers to work obtain employment and achieve self-sufficiency through innovative job training, placement and support services.

[Learn more about our recent new neighborhood beautification projects, recent AYS hotel visits and participant success stories!](#)

CWS Begins Fenway Park Neighborhood and Downtown North Beautification Projects



Under the direction of Tim Muise, Program Manager for Commercial Cleaning, CWS has started two Beautification projects funded by the Boston Planning and Development Agency (BPDA).

The Downtown North Beautification project, sponsored by Ascend and Fenway Park Demonstration Project sponsored by the Fenway

Community Benefits Fund in the Fenway neighborhood, is geared toward making these neighborhoods safe, welcoming, and healthy area where residents, visitors, can enjoy a professionally cleaned and maintained public space.

Both initiatives will also provide job training and essential work experience to underserved Boston residents who are facing barriers to employment.

CWS partnered with the Fenway Community Development Corporation that helped identify public areas in need of beautification support, as well as residents in need of employment who would benefit from this initiative.

According to Tim Muise, "Our crews love socializing with the neighborhood residents who appreciate the efforts. These two projects have had great success thus far and the neighborhoods look great!"



AYS Class Visits Omni Seaport and Boxer Hotels



During the visit to the Boxer Hotel, AYS participants met with Kathleen Flanary, Area General Manager and Danielle McLinnis, Front Office Supervisor and CWS alum.

As part of the At Your Service (AYS) training, CWS participants meet with hotel and hospitality professionals and tour facilities to understand the current standard of the industry. CWS partnered with the Omni Seaport Hotel and the Boxer Hotel who hosted our participants in October.

AYS instructor Gregory Mulherin, spoke enthusiastically about the visits, stating that both hotels offered one-on-one interaction with students looking to find careers in hospitality.

Gregory said, "Our guides for the event were wonderful, from the parking attendant to the bellhop, front desk, and concierge. They were totally professional and performed their jobs at what we call Golden Standard at CWS - a step above what one would normally



AYS participants, AYS Instructor Gregory Mulherin and CWS staff member Dan Gibson at the Omni Seaport Hotel.

expect!"

During the visit to the Boxer Hotel, AYS attendees also met with a CWS alum. Danielle McInnis completed the AYS program and started working at the Boxer Hotel upon completing her certification. She said, "It was exciting to see and meet the current AYS students! I know they will be as prepared as I was when I completed the program to find work in the hotel industry."

The AYS program will continue to visit local Boston area hotel and hospitality partners during the next cohort, and hopes to meet more AYS alum successes!

Participant Success Story

Darnell McCarter



Culinary arts program graduate Darnell McCarter

Darnell McCarter joined Community Work Services in February 2020 and completed the Culinary Arts Program. Since his time completing his program, he has returned to volunteer at CWS as a cook and to help participants as a recovery coach.

Darnell had worked in culinary arts for over 12 years and in 2016 started to work towards certification in the field of mental health. "CWS really helped start things for me. Silvia is great and has the answers for everything". Darnell has used his life experiences to inspire others to "remember where they came from" in order to keep pushing forward and keep faith during and after recovery.

Darnell has started a job at FOGO de Chao at the Westin Hotel on Dartmouth Street in Boston. He works as a line and prep cook. He enjoys learning from his co-workers and takes great pride in his work. He hopes to advance. Darnell also continues to work as a volunteer

recovery coach. He uses his learned life experiences and his training at CWS to help him succeed in both his culinary and volunteer efforts!

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